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Coats & Clark

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ATTACHMENT A

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Installing Crochet

To install Crochet Made Easy:

- Insert the CD in your CD-ROM drive. Installation will normally start automatically. If it doesn't:
 - Select **Start** from the task bar,
 - Select **Run**,
 - Type **d:\setup.exe** where d: is your CD-ROM drive letter,
 - Follow the instructions.
- Note: When installing on Windows/NT, you must have administrator authority. If you don't, you should obtain administrator authority or have a system support person perform the install for you.

Running Crochet

To run Crochet Made Easy:

- Insert the CD in your CD-ROM drive. Crochet Made Easy will normally automatically start. If it doesn't:
 - Select **Start** from the task bar,
 - Select **Programs**,
 - Select the **Crochet Made Easy** folder,
 - Select the **Crochet Made Easy** icon.

Uninstalling Crochet

To uninstall Crochet Made Easy:

- Select **Start** from the task bar,
- Select **Programs**,
- Select the **Crochet Made Easy** folder,
- Select the **Uninstall Crochet Made Easy** icon.
- Follow the instructions.

Color Depth, Changing

To change the color depth of your system:

- Click on the **Start** icon on the task bar,
- Select **Settings**,
- Select **Control Panel**,
- Double-click on the **Display** icon,
- Select the **Settings** tab,
- Click on the drop-down arrow in the *Color palette* box by the **256 Color** entry,
- Select **16-bit** (or higher) colors,
- Click **OK** in the several messages that confirm your change,
- Restart your system if requested.

Screen Size, Changing

To change Crochet Made Easy (and all other applications) to full screen:

- Click on the **Start** icon on the task bar,
- Select **Settings**,
- Select **Control Panel**,
- Double-click on the **Display** icon,
- Select the **Settings** tab,
- Move the slider in the *Desktop area* box until the setting is **640 x 480**,
- Click **OK** in the several messages that confirm your change,
- Restart your system if requested.

Volume Adjusting

To adjust the volume:

- Double-click on the small speaker icon on the task bar,
- Adjust the volume control slider,
- Close the window,
- Check the volume control knob on your computer speakers.

Technical Support

Technical support for the Crochet Made Easy product is provided by Absolute Quality, Inc. If you have any questions or problems with the performance or installation of the Crochet Made Easy CD-ROM on your PC, contact us at:

Web: <http://www.support.coatsandclark.com>
or
e-mail: coatsandclark_support@aqinc.com
or
telephone: 410-568-3610 8 AM to Midnight (EST) Monday-Friday
8 AM to 8 PM (EST) Saturday & Sunday

Note: The above web and e-mail links may not work with some browsers or e-mail systems. If so, enter the address manually.

Crochet Support

Support for the craft of crocheting for this Crochet Made Easy CD-ROM is provided by Coats & Clark. If you have questions or problems with the lessons or patterns in the Crochet Made Easy CD-ROM, write* to us at:

e-mail: crochetcd@unidial.com
or
regular mail: Coats & Clark
Dept. CD 101
P.O. Box 12229
Greenville, SC 29612-0229

*Please include your daytime telephone number, home mailing address and specific details as to the area of your concern to expedite our response.

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Coats & Clark
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P.O. Box 12229
Greenville, SC 29612-0229

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System Requirements

- Windows 95, Windows 98 or Windows NT (4.0 or higher)
- Pentium 90 (Pentium 133 or faster recommended)
- 16 MB Memory
- 4X CD-ROM drive (6X or faster recommended)
- Sound card (Soundblaster compatible) & Speakers

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Frequently Asked Questions

Q: Why are yarn amounts listed as ounces instead of skeins?

A: Many interchangeable yarns are available in skeins of different weights.

Q: Can I use a brand other than that listed in the pattern?

A: Yes, although your results may be different. It is always best to use the recommended yarn that the model has been made in.

Q: I have a wonderful pattern that calls for worsted weight yarn but I want to use the sport weight yarn someone gave to me. Is this OK?

A: Generally this is not a good idea. However, if your gauge swatch matches the pattern and you like the feel and appearance of the swatch, you may be pleased with the final results.

Q: I made a sweater for my 4-year-old and I want to make a matching adult sweater. Can I just add a few stitches?

A: It would be better to find a pattern for an adult sized sweater.

Q: I thought I followed the pattern and matched the gauge, but my sweater is too big/too small. Can I block it to the correct size?

A: Only 100% natural fiber yarns, like wool or cotton, can be blocked successfully, and then only to a limited degree.

Q: I have tried and tried to follow the instructions, but it doesn't look like the picture. What can I do?

- (A.) Take a break from the pattern, then try having someone else read it to you.
- (B.) Review the lesson on reading instructions.
- (C.) Contact the publisher of the pattern, letting them know just where you are having difficulty.

Q: Can I sell the things I make?

A: Yes.

Q: Can I copy the pattern to send to my sister?

A: No. The "right to copy" belongs to the owner of the copyright who is usually the publisher of the pattern.

Q: Why do different patterns that use the same yarn call for different hooks?

A: Different hooks and even different stitches will produce fabric that is denser or looser as required for the finished effect.

Q: One of the skeins I bought to make a sweater has a different dye lot than the others and the store where I purchased the yarn doesn't have more yarn with the right lot number. What can I do?

A: Use the odd lot for all of the ribbing or border areas, where a slight color difference won't be as objectionable. If necessary to use this skein for other areas of the garment, blend it by working every other row with the odd lot and alternate rows with the main lot.

